

SHAKERS
KITCHEN INNOVATIONS

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Shakers Appliances Pvt. Ltd.

Shakers Mansion, AC-141, Prafulla Kanan,
Krishnapur, Kolkata-700101.

Email : info@shakersappliances.com



8100441661

www.shakersappliances.com

Chimney
Instruction Manual Cum Warranty Card

Shakers, a household name in Kitchen Appliances now introduces Kitchen hoods and chimneys in India. Offering an extensive range of kitchen appliances, Shakers extends novel designs that are uber-stylish and highly-aesthetic. Shakers is the chosen brand of kitchen appliances amongst families all over the world. Shakers is transforming the way your kitchen looks, feels and breathes. Your kitchen is where odors, flavors and taste mingle with daily ritual of cooking, & the pleasure of spending time together. In modern times, kitchen has become center of every home & is a significant place for meeting & sharing meal together with your loved ones. Shakers Consumer Appliances ensure your kitchen is a perfect place eliminating unpleasant odors, cooking with efficient hobs, ovens making baking & grilling an easy task. All Shakers Appliances are user friendly, energy saving, ergonomically designed with Innovative Technology respect for environment & give value for your money. Enjoy the sheer pleasure of Cooking with Shakers Appliances!

The elegant Shakers Chimney makes your kitchen the healthiest room in the house. Their powerful suction motors remove all the smoke, grease, steam and smells from your cooking, so they don't spread to the rest of your home. What you get is pure air, good for your lungs and relaxing for your mind.

Futuristic designs and advanced, ergonomic technology are a hallmark of the Shakers Kitchen Hoods. They are equipped with special conveyor (PDCA) Pressure Die-Cast Aluminum Motors. With a high suction capacity of aluminum/metallic motors, powerful motorized conveyor system and Baffle / Aluminum filter, what you get is the most powerful air ventilation system every time you cook.

Operating Instructions

Once the cooking is over, there are still some post cooking fumes remaining in the kitchen. In order to exhaust these fumes, the user has to keep on standing in the kitchen and wait for the fumes to get exhausted and then switch off the cooker hood.

In order to eliminate this inconvenience faced by the consumer, we have designed this unique feature. This ensures that the post cooking fumes are exhausted out of the kitchen without keeping you standing in the heat, keeping your kitchen fresh hygienic as ever.

Maintenance and cleaning

Proper maintenance of the cooker hood will assure good performance of the unit.

Disconnect the hood from the mains supply before cleaning or carrying out any maintenance work.

Clean the grease filter regularly after the specified period of time.

Clean the hood using a damp cloth and a neutral liquid detergent. Never pour water on the cooker hood or its motor.

Never use any harsh chemicals and abrasives to clean the cooker hood.

Important Note :

Please read the operating manual carefully before installing / use.

The installation work must be undertaken by a qualified and competent person who has sound experience in installing cooker hoods. Please ensure that the mains voltage corresponds to the one mentioned on the rating label of the appliance.

The manufacturer disclaims all liability for any damages or injury caused as of not following the instructions for installation and use contained in this manual.

Save this manual for future reference.

Installation Instructions

The cooker hood should be installed at a distance of 70 – 75 cms above the cook top / hob for best results. See Pic 1.

1. Using the hood mounting bracket mark the holes to be made on the wall.
2. Drill 3 x 8 mm holes for the mounting brackets
3. Insert expandable wall plugs and fix mounting bracket with screws.
4. Carefully hand the hood on to the bracket.
5. Fix the air – outlet tube onto the one way valve / outlet adaptor on the top.
6. Carefully guide the air-outlet pipe through the provision/hole made in the wall for exhaust air.
7. Make the electrical connections with the mains.



Pic1

Important note for installation

Before installation please clean the area where the hood is supposed to be installed.

Do not connect the hood to exhaust ducts carrying combustion fumes of other appliances (boiler, fireplaces etc)

If the hood is used in conjunction with the non electrical appliances (eg. Gas burning appliances) a sufficient degree of ventilation must be guaranteed in the room in order to prevent the back flow of exhaust gas. The kitchen must have an opening directly with the open air in order to guarantee the entry of clean/fresh air.

Two or more people are required to install or move this appliance. Failure to do so can cause physical injuries.

Warranty Policy

Warranty for your product is specified in the below chart and starts from the Date of Purchase* against manufacturing defects in the parts specified in below chart. Warranty Coverage is valid only with a valid warranty registration done with company. Warranty is void for any alterations made in product, Scratches, breakages, unauthorized installations, damage due to misuse, normal wear & tear. An Invoice along with stamped warranty card is essential to qualify for warranty of the products.

* Except Chimney and Water Heater

Please check the warranty period for your appliances from the below mentioned table:

Product Category	Warranty Terms	Parts Covered*
Electric Chimney*	1 Year	Product
	Life time warranty	Motor
Water Heater*	1 Year	Product
	2 Year	Thermostat
	5 Year	Inner Tank
Mixer Grinder	2 Year	Product
Others	1 Year	Product

* Disclaimer : Above details are for ready reference only. Please refer to the respective warranty card for details.
* Warranty terms : From the Date of Installation.

Warranty start from the date of purchase of the product, except for Chimney and Water Heater wherein, it will be effective from the Date of Installation. Glass, Filter, Cord wire & Electronic parts are not covered under warranty.

2. Who is covered for Warranty?

1. What is Life time Warranty?

Shakers defines life of the product as 10 years. Warranty means warranty on the parts as specified in the above chart for 10 years.

This warranty extends only to the first consumer purchaser, and is not transferable.

3. What is not covered? (Exclusions)

I. Product registration: Product not registered for Warranty with Company.

II. Installation : Product not installed by Authorised service person / authorised service centre.

III. Electronic parts are not covered under warranty. However please refer to the table for coverage of parts.

IV. Normal Wear and Tear : Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

V. Abuse & Misuse : Defects or damage that result from :

a. Im-proper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, rusts, breakage of glass etc.) to the surface of the product resulting from misuse.

b. In ducting mode do not connect the kitchen hood duct that is used for Exhausting fumes of other appliance / gadgets.

c. Contact with liquid, water, rain, extreme humidity or exposure to acidic atmosphere, sand, dirt or the like, extreme heat, or food.

d. Use of the Products for commercial purposes or at places like institutions, hospitals, community halls, hotels and other similar applications or subjecting the Product or Accessory to abnormal usage or conditions. Attack of pests / rodents / birds making nests in the duct pipe or

e. Other acts which are not the fault of Shakers Appliances Pvt. Ltd.

VI. Use of Non Shakers Products and Accessories. Defects or damage that result from the use of Non Shakers branded Products, Accessories, Spares or other peripheral equipment are excluded from coverage.

VII. Unauthorized Service or Modification. Defects or damages resulting from service, testing, Adjustment, installation, maintenance, alteration, including without limitation, Product changes or modification in any way by someone other than Shakers Appliances Pvt. Ltd, or its authorized service centres, are excluded from coverage.

VIII. Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Shakers housings, Filters, spares or parts, are excluded from coverage.

IX. Erratic Electric supply . Any electronic part gets damaged due to erratic power supply, improper electrical circuit, are excluded from coverage.

X. Accidents : accidents as a result of following reasons:

a) Accidents caused due to non maintenance of the product are excluded from coverage. Fire in kitchen hoods due to non cleaning of filters.

b) Filters directly exposed to flame of cook top / hob.

c) Customer failing to read the right usage of the product from the users manual & customer failing to understand standard features of the product.

d) Wrong installation, gap between base of kitchen hood and top of Cook top/ Built in Hob not maintained between 65cm-75cm.

4. When does warranty Expire ?

Unless specified otherwise this warranty will automatically terminate on the expiry of the warranty period of one year from date of invoice, even if the product may not be in use for anytime during the warranty period for any whatsoever including any technical breakdown and the time taken for such repairs/replacement of parts and transit, whether under this warranty or otherwise shall not be excluded from the warranty period. Any change of location or changes in the ownership during the warranty period are excluded from coverage. It is necessary to take Company AMC to maintain the product on regular basis.

5. How to Obtain Warranty Service or Other Information?

I. To obtain service or information, please call:

Shakers Appliances Pvt. Ltd ,

Customer care : 8100441661

Email : Info@shakersappliances.com

You will receive instructions on how to send the Products/Accessories at your expense, to an Shakers Authorized Service Center. To obtain service, you must include:

- a copy of your receipt, bill of sale or other comparable proof of purchase;
 - a written description of the problem;
 - Warranty Registration Number / LTW Registration Number details.
 - The name and location of the installation facility (if applicable) and, most importantly, your address and telephone number.
- II. In case the product can be repaired at site the parts under warranty will be charged free of cost basis but service cost will be applicable.
- III. Free service under this warranty, will be provided only within the Municipal limits of the location of the authorized representative/dealer or repair shop of Shakers Appliances Pvt. Ltd. Free service outside the Municipal limits will be provided at a minimum charge incidental expenses as prevailing from time to time.

6. Abusive / Wrong Behaviour

In case Consumer uses abusive language while registering complain / or obtaining service related information with the person attending the call on the toll free number, then in such case company will hook the call and may not entertain the call again. In case Consumer does not allow the technician to inspect the product or gets physically or verbally abusive with the technician in such case Company shall terminate the warranty and will not entertain any further complaints from the consumer. In such incidences company shall take restrictive action against the customer.

7. Replacement

a. Concealed Damage: Product that is damaged but which cannot be seen from the outside of the carton, please

e-mail: Info@shakersappliances.com

Concealed damaged must be reported within 8 days of purchase. Visible damage should be refused and not accepted at time of delivery.

b. DOA Policy :

Out of box DOA (DEAD ON ARRIVAL) are now eligible for exchange within 8 days of purchase. Please e-mail Info@shakersappliances.com and report the problem. After 8 days, (no exceptions) product will be called at the nearest service station / company to schedule for repair. If product has been installed and then fails within the 8 days unit must be called into our nearest service station / company and arranged for service. Also all DOA product must be returned in original packaging, with original purchase invoice & warranty card (if registered for warranty) and with a authorised technicians report.

c. RA (Return Authorisation) PROCEDURE

Within 10 working days of contacting customer care Department of Shakers Appliances Pvt. Ltd , an RA will be issued to the location of the defective product. A replacement will be sent once the Dealer/Reseller has signed off on the RA authorizing sales to send out a replacement. The replacement will be billed to the Distributor/Dealer to replace the product to customer. Once the defective product is returned to the company a corresponding credit note will be issued to the Distributor/Dealer. All relevant purchase proofs should be given with RA , material. material should be in original packaging.

Replacements for any of the above cases are not possible if the consumer does not allow technician to inspect the product. In such cases company reserves rights to take unilateral decision.

8. What will Shakers do when we receive complaint on 8100441661

www.shakersappliances.com / Info@shakersappliances.com

The company on receipt of complaint will direct the nearest Authorised service station to inspect the product . Shakers Appliances Pvt. Ltd, at its option, will repair, replace parts that are covered under warranty. However will charge the customer for providing service. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. The company is not obliged to provide customer with a substitute /standby product during the service period or any time. The company will repair the product & will. not replace the product with a new product.

In case the call is for installation of the product the company will contact the nearest Authorised service centre to install the product and give Demonstration of the product. Installation & demonstration are not covered under warranty / cost of the product and will attract charges.

9. What Other Limitations Are There?

a. This warranty is effected in Kolkata and claims, if any, shall be made only before the courts having jurisdiction in Kolkata and no claim shall be made against the company outside Kolkata not withstanding that the appliance may have been sold or delivered elsewhere . All such cases will be subject to Kolkata jurisdiction. Company reserves sole discretionary power to settle them. Existence of dispute / claim if any will not constitute claim against company.

b. This warranty is effected in Kolkata and claims, if any, shall be made only before the courts having jurisdiction in Kolkata and no claim shall be made against the company outside Kolkata not withstanding that the appliance may have been sold or delivered elsewhere. All such cases will be subject to Kolkata jurisdiction. Company reserves sole discretionary power to settle them. Existence of dispute / claim if any will not constitute claim against company.

c. This warranty will continue to be in force for the term herein specified irrespective of what repairs/replacement may be provided under it and such repairs/replacement shall not attract any fresh warranty.

d. Shakers Appliances Pvt. Ltd Employee / Service franchisee / service provider/dealer / distributor is not

authorised to change the terms of warranty policy

e. Libel is a statement or comment about a person or organization that cannot be proven to be true and may be considered damaging to their reputation, integrity and/or interests. Libelous statements are prohibited and will be legally dealt.

e. All Shakers Appliance operate only on AC. Warranty shall stand invalid if any of the appliances are operated on alternate power supply (inverter/generators or any other. source).

If any further information is required you may contact us on # 8100441661 www.shakersappliances.com / Info@shakersappliances.com

10. In Case of any malfunctioning or problem in the chimney the company is entitled to provide free services for the period of one year. Maximum 3 services can be availed within this period.

Basic maintenance/cleaning of built in product

Catagory	Requirement (Cleaning)	Frequency
Chimneys	Metal Filter/ Oil cup	Once in 15 days
Chimneys	Blower	Once in a 6 months
Chimneys	Charcoal Filters	Replace every 6 months*

* Depends on usage

Call Timings
(Monday - Saturday)
9.00am to 6.00 p.m.
Closed on Sundays & Public Holidays

Please allow us a time period
of
48-72 hours to reach & serve you.

Contact Details
www.shakersappliances.com
Customer care : 03325912469
Info@shakersappliances.com

Helpline No:
8100441661



Shakers Appliances Pvt. Ltd (hereinafter referred to as "The company"). The company extends this warranty on domestic Shakers Chimney, manufactured and supplied by it for any faulty material or workman ship and undertakes to replace/repair, at the sole discretion of the company. The warranty is for One Years from the date of purchase.

Claims & Repairs

- To avail of this warranty services it is mandatory for the customer to register the product (Chimney) within 15 days from the date of Purchase by duly filling in the registration form in this booklet and send the same to the company along with the proof of purchase. The company on receipt of this form will issue a LTW Registration Number to the customer by email or sms. Hence mobile number or email id is essential.
- Any claim made in terms of this Warranty shall be made within 8 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
- The consumer shall forthwith notify the Company of the claim providing full details thereof, and shall set out the basis on which it believes that the Company is liable in terms of the Warranty. The Company reserves the right to carry out inspections at the site either itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with the Product.
- Warranty will be valid only on producing the Life Time Warranty Number.
- In case the customer does not register for the Life Time Warranty within 15 days from the date of purchase the Life Time Warranty will be null & void.
- Only Motors is covered under this warranty. However consumables like filters, lamps, bulbs, glass visor, outer body, metal parts, plastic parts, normal wear and tear and accessory items are included in under Warranty.
- Warranty is valid from the date of purchase of the Chimney.
- Glass/ Glass products, Filter, Electronic parts, Chord wire and other Accessories are not covered under warranty
- Visits made by the Company technician or technician/representative of the authorised/designated service centre of the company for product assistance for an initial period of one year from the date of Purchase of the product would be free and the customer to avail of this free service it is mandatory to produce proof of purchase at the time of visit by the technician/representative. After the period of one year charges as applicable will be levied and will have to borne by the customer.
- This appliance is designed purely for domestic use by private individuals at home only.
- Replacement or repair of spare parts covered under warranty will be free of cost for a period of one year from the date of purchase. After the period of one year there will be minimum visit charge of subject to (change from time to time) as and when the customer calls for product assistance
- The company undertakes no liability in the matter of consequential loss and / or damages caused to the customer or third party due to failure / malfunction of the chimney. The company's obligation under this warranty shall be limited to repairing or replacing the defective parts only.
- The company's obligation under this warranty shall be limited to repair or providing replacement of part/s only. The maximum claim/s if entertained by the company will be subject to the maximum retail price of the product purchased or the purchase price, whichever is lower.

14. Any routine maintenance /cleaning servicing/ visit would not be covered under this warranty and the same would be provided on chargeable basis as per the rates/charges prevailing from time to time.
15. Call registered with the centralized helpline/Authorized service centre, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations/returning, are not to be considered as defects. On non payment of service charge the warranty will be considered Null & Void.
16. Whether defective item or components are to be replaced / repaired shall be left to the sole discretion of the company. In case of replacement of a part, the defective part removed from the product will have to be given back to the company/ authorised service centre and the same would become the property of the company.
17. The company or its authorised service centre/service dealer, reserves the right to retain any part/s or components replaced at its discretion in the event of a defect noticed in the equipment during the warranty period.
18. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Centre, it is responsibility of the purchaser to contact the nearest authorized service centre and bring the unit to the authorized service centre at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service centre, as well as expenses incurred with deputing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local Charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Centre, the same shall be at its own risks & consequences.

Miscellaneous:

1. Any change of address shall be intimated to concerned service centre for continuation of warranty. Warranty will continue after the product is inspected by the concerned service centre and the product is found free from transit damage.
2. The warranty does not cover demonstration/ installation of the product purchased.
3. In case of change of location from the original place of purchase at any given point in time then the product would attract a minimum transfer cost. The information for transfer should be given to the company head office for record purposes. The money needs to be paid to the local authorised service centre as per company's instruction). This does not include the cost of re-installation which would be carried out by Authorised service centre at the prevailing rates.
4. This Warranty disclaims any liabilities, contracts, tort or otherwise including negligence and strict liability and the Company makes no warranty or merchantability or of fitness for any particular purpose whatsoever for the product. There are no warranties expressed or implied under law, which extend beyond the warranty set out herein.
5. The company reserves the right to alter the terms and conditions, Life span of the product from time to time in view of the changing market dynamics and the environment.
6. If any dispute arises between the Company and the Customer, in respect of the above Warranty, neither shall commence any court or arbitration proceedings relating to the dispute, unless they have first complied through mediation.

7. This warranty is affected in Kolkata and claims, if any, shall be made only before the courts having jurisdiction in Kolkata and no claim shall be made against the company outside Kolkata notwithstanding that the appliance may have been sold or delivered elsewhere.

8. In case of any disputes, the same is subject to exclusive Jurisdiction of the courts of Kolkata.

9. The facts and all matters concerning any dispute will be kept confidential by both the Customer and the Company at all times.

CUSTOMER SERVICE CENTER

Call Timings
(Monday - Saturday)
9.00a.m. to 6.00 p.m.
Closed on Sundays & Public Holidays

Please allow us a time period
of
48-72 hours to reach & serve you.

Contact Details
www.shakersappliances.com
Customer care : 03325912469
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Helpline No:
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Email : Info@shakersappliances.com
Helpline No.: 8100441661

CUSTOMER'S COPY (To be Preserved)

Model No.: Serial No.:

Name of the Purchaser :

Address :

City : State : Pin Code :

Contact (Res) : Mobile :

Date of Purchase : Customer's Signature :

Dealer's Signature and Stamp



Email : Info@shakersappliances.com

Unique ID No.:



Shakers Appliances Pvt. Ltd.

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Helpline No.: 8100441661

COMPANY'S COPY (To be Posted)

Model No.: Serial No.:

Name of the Purchaser :

Address :

City : State : Pin Code :

Contact (Res) : Mobile :

Date of Purchase : Customer's Signature :

Dealer's Signature and Stamp



Email : Info@shakersappliances.com

Unique ID No.:

